



Return Policy

With a Receipt - Any returned items accompanied by a receipt dated within 14 days of purchase will be refunded at the original purchase price, plus applicable sales tax, in the original payment method.

Merchandise must be in same condition as when purchased. No cash refund will be issued after 14 days. Any returns after 14 days will be issued only in the form of an Andy's Garden gift card. Does not apply to plant guarantee.

Purchases made by check are subject to a seven day waiting period for cash refunds. A service charge \$50.00 will be applied for any returned checks.

Without a Receipt - Any items returned without a receipt will be issued an Andy's Garden gift card for the lowest sale price or 10% Restocking Fee. Does not apply to plant guarantee.

Plant Guarantee - Hardy Trees and Shrubs are guaranteed with proper care for one year from date of purchase. Plant must accompany receipt and be in original container for an even exchange for original purchase price or for an Andy's Garden gift card.

Plants will be replaced one time only. Plants must be planted for guarantee to apply.

All other plants, including Roses, are guaranteed for 30 days.

Guarantee does not cover Frost/Freezing Temperatures.

Neglect due to improper watering and planting.

Plants discounted 25% or more will not be guaranteed. In-store purchases only

All Special Orders must accompany a non-refundable deposit.
(50% of purchase price)

*All clearance items are sold as is, non returnable.

No returns on bulk mulch, compost or sod. No returns on bulk items sold by weight.

No returns on open/broken bags of soil or mulch.

Andy's Garden reserve the rights to change policy at any time with or without notice.